

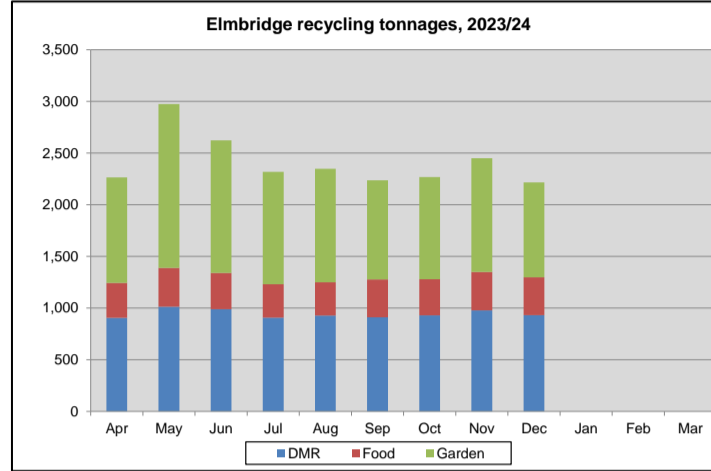
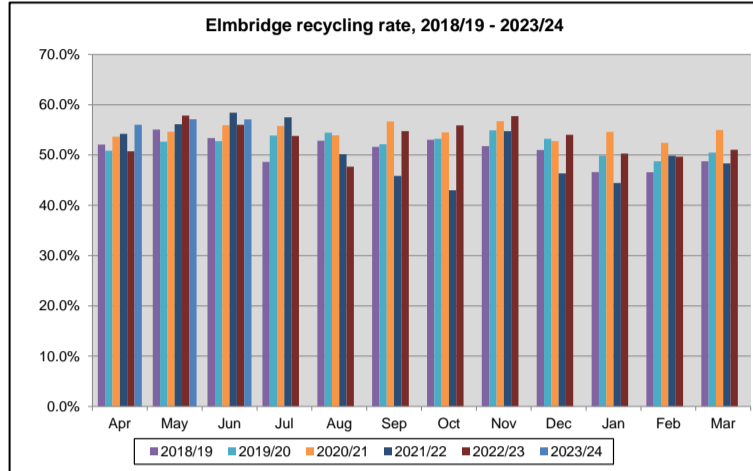
Council **Elmbridge**
 User to select from drop-down list

Monthly indicators

Recycling performance

Recycling	Dry mixed recycling
	Food waste
	Garden waste
	Textiles
	WEEE
	Other recycling
Total recycling	
Residual	Residual household waste
	Other waste
	Fly tipping
Total waste & recycling	

Latest month				Average daily tonnages				Moving Annual Total (rolling 12 months)				
Mar 2020	Dec 2022	Dec 2023	Change	Mar 2020	Dec 2022	Dec 2023	Change	Mar 2020	Dec 2022	Dec 2023	Change	2020 Change
1,094	1,167	1,034	-11.5%	50	51	52	1.8%	12,691	13,096	12,508	-4.5%	-1.4%
428	382	366	-4.3%	19	17	18	10.1%	4,838	4,541	4,248	-6.5%	-12.2%
829	766	917	19.7%	38	33	46	37.6%	11,478	9,695	12,003	23.8%	4.6%
0	0	1	40.7%	0	0	0	61.8%	12	10	6	-42.2%	-48.3%
2	2	9	441.9%	0	0	0	523.2%	32	39	71	84.6%	125.5%
1	1	0	-100.0%	0	0	0	-100.0%	17	14	7	-51.0%	-57.6%
2,353	2,319	2,326	0.3%	107	101	116	15.3%	29,067	27,395	28,843	5.3%	-0.8%
1,881	1,805	1,604	-11.2%	85	78	80	2.2%	21,548	21,911	21,709	-0.9%	0.7%
211	224	329	46.7%	10	10	16	68.8%	2,896	2,341	2,779	18.7%	-4.0%
14	2	0	-100.0%	1	0	0	-100.0%	282	100.29	22	-77.9%	-92.1%
4,460	4,352	4,259	-2.1%	203	189	213	12.5%	53,793	51,747	53,353	3.1%	-0.8%



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	Food waste
	Garden waste
	Textiles
	WEEE
	Other recycling
Total	
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	Other waste
	Fly Tipping
Total waste & recycling	

Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
906	1,013	989	907	928	911	930	977	932			
337	375	351	322	320	365	349	372	366			
1,020	1,587	1,283	1,088	1,100	959	989	1,101	917			
0	1	1	1	1	0	1	1	1			
15	3	14	3	10	5	2	2	9			
93	59	44	61	86	54	112	167	134			
2,371	3,038	2,682	2,382	2,445	2,294	2,384	2,620	2,358			
1,614	2,129	1,912	1,917	2,025	1,812	1,868	1,884	1,705			
249	150	106	110	127	121	138	157	195			
1	0	0	0	0	0	0	0	0			
4,234	5,316	4,700	4,409	4,598	4,227	4,389	4,660	4,259			

Recycling rate	Current month
	Quarterly
	Last 12 months

Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
56.0%	57.1%	57.1%	54.0%	53.2%	54.3%	54.3%	56.2%	55.4%			
		56.8%			53.8%			55.3%			
		54.0%			54.3%			54.2%			

Quarterly indicators

	2021/22				2022/23				2023/24				Moving Annual Average (rolling 12 months)				
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Jun 2019	Sep 2022	Sep 2023	Change	2019 Change
Performance against SEP Joint Strategy																	
Total waste & recycling per person (kg)	109.8	98.4	88.8	85.8	99.9	89.9	99.1	89.9	102.2	94.6			364	386	5.9%		
Recycling rate (Defra definition)	55.7%	51.9%	48.6%	47.6%	55.1%	52.3%	55.9%	50.3%	56.8%	54.0%			51.1%	54.4%	3.3%		

Key Performance Indicators

Performance against Amey contract	Target	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
Missed collections per 100,000 collections	80	98	127	215	80	78	72	59	66	68			
Missed assisted collections	0	38	53	45	35	31	17	16	15	13			
Missed collections not rectified	0	26	7	276	25	24	29	22	20	36			
Repeated missed collection	0	0	21	59	48	32	14	19	21	19			
Repeated missed assisted collections	0	0	2	1	2	1	0	1	2	0			
Reported spillage	0	0	1	0	0	0	0	0	0	0			
Reported waste separation failure	0	0	0	1	0	0	0	0	0	1			
Failure to carry out collection (assisted)	0	1	0	0	0	1	3	3	0	5			
Failure to carry out collection (non-assisted)	0	0	5	4	7	4	5	1	3	2			
Missed bulky collection	0	9	3	0	0	0	0	0	0	0			
Street cleaning performance failure not...	0	14	9	9	11	48	80	63	35	21			
Flytipping, flyposting or graffiti non-removal	0	14	8	22	13	67	146	83	66	74			
Customer contact service response times	0												
Garden waste cancellation missed	0	-	-	-									
Litter and Detritus Survey	4%			1.5%			2.8%			0.7%			
Detritus survey	8%			7.3%			5.5%			9.2%			

Notes

